# How to Promote e-Service to Local Women: **Discussion & Group Presentation**

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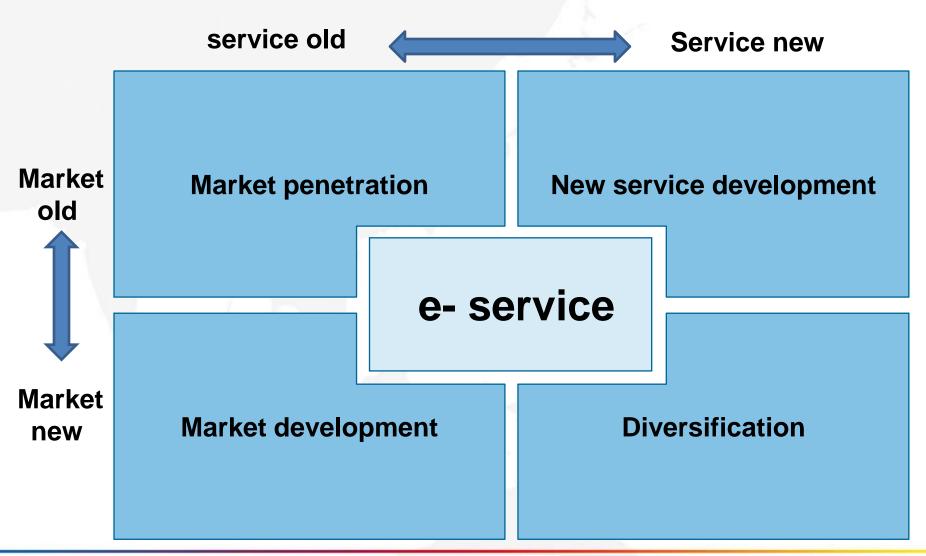






#### [ e- service strategy framework ] (ansorf,1968)











# [ Service Design Process ]



Steps	Activities		
1. Discover	Analyzing a pain point in the process (observation, interview, etc)		
2. Define	> Defining problems and identifying the main idea		
3. Develop	> Specifying and developing ideas		
4. <b>Deliver</b>	➤ Managing the services, Visualizing and naming the intangible service		







### [ Service strategy proposal ]



#### **Strategic goals**

Target	e- service
	How to delivery



# [ Workshop schedule ]



Time	Content	Reamrks
14:00 - 14:20	Introduction of workshop	
(20min.)		
14:20-14:25	Team	
(5min.)		
14:25-14:35	Break	
(10min.)		
14:35-15:50	Discussion	
(75min.)		
15:50-16:30	Presentation	
(40min.)		





